Oracle® Banking Channels Bank User Experience

Functional Overview

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Preface

Oracle Banking is a one-stop solution for a bank for its core banking operations, across retail offerings. It is designed to help banks respond strategically to today's business challenges, while also transforming their business models and processes to reduce operating costs and improve productivity across both front and back offices.

Oracle Banking provides a unified yet scalable IT solution for a bank to manage its data and end-to-end business operations with an enriched user experience. It is a composed set of different modules wherein each of the modules is serviced by a set of services and other subsystems.

This preface contains the following topics:

- Audience
- Documentation Accessibility
- Related Documents
- Conventions

Audience

This guide is intended for the users of Oracle Banking Channels Bank User Experience.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at `http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc`.

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit `http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info` or visit `http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs` if you are hearing impaired.

Related Documents

For more information, see the following documentation:

- For installation and configuration information, see the Oracle Banking Installation Guide - Silent Installation
- For a comprehensive overview of security for Oracle Banking, see the Oracle Banking Security Guide

- For the complete list of Oracle Banking licensed products and the Third Party licenses included with the license, see the Oracle Banking Licensing Guide

- For information related to setting up a bank or a branch, and other operational and administrative functions, see the Oracle Banking Administrator's Guide

- For information related to customization and extension of Oracle Banking, see the Oracle Banking Extensibility Guide

- For information on the functionality and features of the Oracle Banking product licenses, see the respective Oracle Banking Functional Overview documents

- For information on the technical aspects, setups and configurations of Oracle Banking Platform Collections, see the respective Oracle Banking Platform Collections technical documents

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

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Overview

Oracle Banking Channels Bank User Experience includes the actual User Interface (UI) screens that a bank employee interacts with. These are not positioned as mandatory to use the core banking functionality. A bank can decide to build their own UI application or already have a UI application in-house that they can direct against the banking functionality.

The user interfaces provided by Oracle Banking Channels Bank User Experience are classified based on the operations they perform as follows:

- Administration User Interfaces
- User Interfaces

2

Administration User Interfaces

This chapter presents details of the Administration User Interface (UI) offered by Oracle Banking Channels Bank User Experience.

2.1 Oracle Banking Base

This section provides a process wise list of Administration User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Base to handle its administrative operations.

2.1.1 Alerts

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate maintenance and configuration of customer alerts and notifications in Oracle Banking Base:

- Message Template (Fast path: AL03)
- Alert Maintenance (Fast path: AL04)

2.1.2 Asset Classification

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate asset classification management in Oracle Banking Base:

- Asset Classification (AC) Preference (Fast path: NP001)
- Asset Classification (AC) Plans Maintenance (Fast path: NP002)
- Asset Classification (AC) Codes Maintenance (Fast path: NP003)

2.1.3 ATM (Automated Teller Machine)

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate ATM maintenance in Oracle Banking Base:

- ATM or POS Bank Parameter Maintenance (Fast path: ATM001)
- ATM or POS Terminal Setup (Fast path: ATM002)

2.1.4 Bill Payment

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates biller maintenance in Oracle Banking Base:

- Define Biller Category (Fast path: PC017)

2.1.5 Cash Operations

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate cash operations in Oracle Banking Base:

- Branch Vault Maintenance (Fast path: BR001)
- Teller Currency Limit (Fast path: BRM01)

2.1.6 Common Services

The following Oracle Banking Channels Bank User Experience Administration UI screens work as common services in Oracle Banking Base:

- Holiday Rule Maintenance (Fast Path CAL01)
- Calendar Type Maintenance (Fast path: CAL02)
- Adhoc Calendar Maintenance (Fast path: CAL03)
- Bank Codes (Fast path: CS01)
- Business Group (Fast path: CS02)
- Bank Parameters (Fast path: CS03)
- Branch Parameters (Fast path: CS06)
- Country Codes (Fast path: CS09)
- Financial Cycle (Fast path: CS10)
- Define Payment Calendar Codes (Fast path: CS15)
- Reason Codes (Fast path: CS16)
- State Codes (Fast path: CS17)
- Bank Policy (Fast path: CS26)
- Currency Codes (Fast path: CY01)
- Amount Text (Fast path: CY02)
- Currency Pairs (Fast path: CY03)
- Currency Branch Parameters (Fast path: CY04)
- Currency Denomination (Fast path: CY05)
- Currency Rate Types (Fast path: CY06)
- Exchange Rate Spreads (Fast path: CY07)
- Exchange Rate History (Fast path: CY09)
- Verification Category (Fast path: CS21)
- Verification Type (Fast path: CS22)
- Verification Checklist Policy (Fast path: CS23)
- Purpose Codes (Fast path: CS24)
- Bank Policy Deviation Definition (Fast path: CS39)

2.1.7 Document Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate document management in Oracle Banking Base:

- Document Type Definition (Fast path: CNM01)
- Document Category Definition (Fast path: CNM02)
- Document Policy Definition (Fast path: CNM03)
- Document Template Resolution Policy (Fast path: CNM09)
- Document Inserts (Fast path: CNM11)

2.1.8 Multi-Entity and Multi-Branding

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate multi-entity and multi-branding management in Oracle Banking Base:

- Reference Object Definition (Fast path: ME001)
- Regulatory Region Maintenance (Fast path: ME990)
- Market Entity - Business Unit Definition (Fast path: ME991)

2.1.9 Party Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate party management in Oracle Banking Base:

- Role Master (Fast path: PI014)
- Relationship Maintenance (Fast path: PI020)
- Relationship Rules Definition (Fast path: PI021)
- Financial Template (Fast path: PI787)
- Credit Bureau Maintenance (Fast path: PI099)
- Define Party Bank Policy (Fast path: PI314)

2.1.10 Domestic Payments

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate domestic payments in Oracle Banking Base:

- Define Zone (Fast path: PC001)
- Define Float Parameters (Fast path: PC006)
- Define Reject Code (Fast path: PC016)
- Define Instrument Category (Fast path: PC210)
- Define Endpoint Reject Code Linkage (Fast path: PC214)
- Define Transaction Category (Fast path: PC217)
- Define Institution Endpoint Participation (Fast path: PC218)
- Define Endpoint (Fast path: PC220)
- Define Bank Directory (Fast path: PC226)

Australia Localization

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate domestic payments in Oracle Banking Base from Australia localization perspective:

- Define Transaction Category (Fast path: PC217)

2.1.11 Product Manufacturing

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate new product addition and configuration in Oracle Banking Base:

- Define CASA Bank Policy (Fast path: PM002)
- Define TD Bank Policy (Fast path: PM003)
- Define Loan Bank Policy (Fast path: PM004)
- Define Bundle Bank Policy (Fast path: PM005)
- Define Hardship Relief Policy (Fast path: PM006)
- Define Statement Policy (Fast path: PM007)
- Define Credit Policy (Fast path: PM009)
- Define Product Group (Fast path: PM010)
- Define Interest Rule (Fast path: PM011)
- Define TD Interest Payout Plan (Fast path: PM012)
- Define CASA Product (Fast path: PM013)
- Define Loan Product (Fast path: PM014)
- Define TD Product (Fast path: PM015)
- Define Credit Card Product (Fast path: PM016)
- Define Product Interest Linkage (Fast path: PM017)
- Link Dependent Offers (Fast path: PM018)
- Define Bonus Interest Parameters (Fast path: PM019)
- Define CASA Offer (Fast path: PM020)
- Define TD Offer (Fast path: PM021)
- Define Credit Card Offer (Fast path: PM023)
- Define Loan Offer (Fast path: PM022)
- Define Campaigns (Fast path: PM024)
- Define Offer Bundle (Fast path: PM026)
- Define Transaction Restriction (Fast path: PM027)
- Link Product Group to Business Group (Fast path: PM028)
- Define Unclaimed Policy (Fast path: PM029)
- Define Product Accounting Template (Fast path: PM033)
- Define Product Account Role Mapping (Fast path: PM035)
- Define Debit Card Feature (Fast path: PM039)

Australia Localization

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate new product addition and configuration in Oracle Banking Base from Australia localization perspective:

- Define CASA Offer (Fast path: PM020)

- Define Loan Product (Fast path: PM014)

- Define TD Offer (Fast path: PM021)

2.1.12 Product Ledger and Accounting

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate product ledger maintenance in Oracle Banking Base:

- System Defined Elements Maintenance (Fast path: PL005)

- Accounting Configuration (Fast path: PL019)

- GAAP Summary (Fast path: PLS001)

- Bank Parameter Summary (Fast path: PLS002)

- Branch Parameter Summary (Fast path: PLS003)

- SDE Number Range Summary (Fast path: PLS006)

- System Defined Elements Class Summary (Fast path: PLS007)

- Product Ledger Summary (Fast path: PLS008)

- Ledger Additional Detail Summary (Fast path: PLS009)

- Product Ledger Group Summary (Fast path: PLS010)

- Inter Branch Parameter Summary (Fast path: PLS014)

- Journal Entry Branch Parameters (Fast path: JE01)

2.1.13 Identity and Entitlement Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate identity and entitlement management in Oracle Banking Base:

- Transaction Limits (Fast path: SM108)

- Artifact Dependency Map (Fast path: SM500)

2.1.14 Withholding Tax Management

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates tax maintenance in Oracle Banking Base:

- Tax Parameter Maintenance (Fast path: TDS01)

Australia Localization

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates tax maintenance in Oracle Banking Base from Australia localization perspective:

- Tax Parameter Maintenance (Fast path: TDS01)

2.2 Oracle Banking Limits and Collateral Management

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Limits and Collateral Management to handle its administrative operations.

2.2.1 Limits Management and Collateral Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate limits and collateral management in Oracle Banking Limits and Collateral Management:

- Valuer Preference (Fast path: LCM037)
- Title Search Agent Preference (Fast path: LCM040)
- Insurance Provider Maintenance (Fast path: LCM05)
- Insurance Plan Maintenance (Fast path: LCM06)
- Collateral Dedupe (Fast path: LCM21)
- Global Parameter Details (Fast path: LCM48)
- LTV Matrix (Fast path: LCM52)
- Multi-Dimensional Exposure Limits (Fast path: LCM61)
- Track Multi-Dimensional Exposure (Fast path: LCM66)
- Define Conditions \ Covenants Category (Fast path: LCM15)
- Define Conditions \ Covenants Policy (Fast path: LCM12)
- Condition \ Covenant Code Definition (Fast path: LCMS03)

Australia Localization

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates limits and collateral management in Oracle Banking Limits and Collateral Management from Australia localization perspective:

- Global Parameter Details (Fast path: LCM48)

2.3 Oracle Banking Originations

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Originations to handle its administrative operations.

2.3.1 Originations

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate originations in Oracle Banking Originations:

- Credit Reason Code (Fast path: OR276)
- Define Origination Preferences (Fast path: ORM20)
- Funding Parameter Code Maintenance (Fast path: ORM25)
- Funding Table Template Maintenance (Fast path: ORM26)

2.4 Oracle Banking Relationship Pricing

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Relationship Pricing to handle its administrative operations.

2.4.1 Pricing

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate pricing management in Oracle Banking Relationship Pricing:

- Rate Chart Maintenance (Fast path: PR004)
- Interest/Margin Index Code Definition (Fast path: PR005)
- Price Definition (Fast path: PR006)
- Price Policy Chart Maintenance (Fast path: PR007)
- Charge Attributes Definition (Fast path: PR008)
- Tier Criteria Definition (Fast path: PR009)
- Fee Refund Setup (Fast path: PR014)
- Price Benefit Chart (Fast path: PR015)

2.5 Oracle Banking Current Accounts and Savings Accounts

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Current Accounts and Savings Accounts to handle its administrative operations.

2.5.1 Common Account

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates common account maintenance in Oracle Banking Current Accounts and Savings Accounts:

- Risk Indicators Impacts Cross-Reference (Fast path: ACCT010)

2.5.2 Transaction Account

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates transaction account maintenance in Oracle Banking Current Accounts and Savings Accounts:

- Define Dormancy Policy (Fast path: PM008)

2.6 Oracle Banking Loans

This section provides a process wise list of Administration User Interfaces (UI) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Loans to handle its administrative operations.

2.6.1 Loans Management

The following Oracle Banking Channels Bank User Experience Administration UI screens facilitate to manage loans in Oracle Banking Loans:

- Installment Rule Details (Fast path: LNM43)

- Loan Schedule Type (Fast path: LNM98)

2.6.2 Common Account

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates common account maintenance in Oracle Banking Loans:

- Risk Indicators Impacts Cross-Reference (Fast path: ACCT010)

- Hardship Relief Assistance (Fast path: ACCT013)

2.7 Oracle Banking Term Deposits

This section provides a process wise list of Administration User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Term Deposits to handle its administrative operations.

2.7.1 Common Account

The following Oracle Banking Channels Bank User Experience Administration UI screen facilitates common account maintenance in Oracle Banking Term Deposits:

- Risk Indicators Impacts Cross-Reference (Fast path: ACCT010)

3

User Interfaces

This chapter presents details of the Transaction, Maintenance and Inquiry User Interfaces (UIs) offered by Oracle Banking Channels Bank User Experience.

3.1 Oracle Banking Base

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Base to handle its transaction, maintenance and inquiry operations.

3.1.1 Alerts

The following Oracle Banking Channels Bank User Experience screens facilitate maintenance and configuration of customer alerts and notifications in Oracle Banking Base:

- Alert Subscription (Fast path: AL05)
- Alert Support (Fast path: AL10)

3.1.2 Asset Classification

The following Oracle Banking Channels Bank User Experience screens facilitate asset classification management in Oracle Banking Base:

- Inquire and Modify Account Asset Classification (Fast path: NP004)
- Inquire and Modify Customer Classification Code (Fast path: NP005)
- Inquire and Modify Main Line Classification Code (Fast path: NP006)
- Inquire Provision Details (Fast path: NP007)
- Inquire Written-Off Accounts (Fast path: NP008)
- Record Recovery for Written-Off Account (Fast path: NP009)
- Write-Off an Account (Fast path: NP099)

3.1.3 Core Entity

The following Oracle Banking Channels Bank User Experience screens facilitate core entity maintenance in Oracle Banking Base:

- Report Request (Fast path: 7775)
- Advice Report (Fast path: 7779)

- End Of Day (Fast path: EOD10)

- Audit Text Based Search (Fast path: BAM56)

3.1.4 Bill Payment

The following Oracle Banking Channels Bank User Experience screens facilitate biller maintenance in Oracle Banking Base:

- Bill Payment (Fast path: BP001)

- Utility Payment Transaction Inquiry (Fast path: PC230)

- Periodic Bill Payment Setup (Fast path: PC233)

- Biller Registration (Fast path: PC238)

- Consolidated Utility Payments (Fast path: PC242)

Australia Localization

The following Oracle Banking Channels Bank User Experience screen facilitates biller maintenance in Oracle Banking Base from Australia localization perspective:

- Biller Maintenance (Fast path: PC002)

3.1.5 Cash Operations

The following Oracle Banking Channels Bank User Experience screens facilitate cash operations maintenance in Oracle Banking Base:

- Branch Currency Transactions (Fast path: BR002)

- Book Cash Shortage or Overage (Fast path: BR006)

- Reversal of Cash Shortage or Overage (Fast path: BR007)

- Miscellaneous General Ledger Transfer (Fast path: BR008)

- Denomination Exchange (Fast path: BR009)

- Interim Cash Inquiry (Fast path: BR010)

- Absent Teller Activity (Fast path: BR011)

- Cash Position Inquiry (Fast path: BR012)

- Open Branch Batch (Fast path: BRM02)

- Open Teller Batch (Fast path: BRM03)

- Close Branch Batch (Fast path: BRM04)

- Close Teller Batch (Fast path: BRM05)

- Teller Batch Status Inquiry (Fast path: BRM07)

3.1.6 Agent

The following Oracle Banking Channels Bank User Experience screens facilitate agent management in Oracle Banking Base:

- Account Level Agent Details (Fast path: AG001)

- Transfer Agent Portfolio (Fast path: AG002)

- Perform Agent Inquiry (Fast path: AG003)

■ Agent Offer Restriction (Fast path: AG004)

3.1.7 Clearing

The following Oracle Banking Channels Bank User Experience screens facilitate clearing operations in Oracle Banking Base:

■ Scan Pass (Fast path: PC203)

■ Scan Reject (Fast path: PC204)

■ Immediate Credit (Fast path: PC206)

■ Cheque Deposit (Fast path: PC213)

■ Global Float Extension (Fast path: PC239)

■ Cheque Status Inquiry (Fast path: PC009)

3.1.8 Common Services

The following Oracle Banking Channels Bank User Experience screens work as common services in Oracle Banking Base:

■ Bank Policy Deviation History (Fast path: CS40)

■ Rule Author (Fast path: RL001)

■ Rule Simulator (Fast path: RL002)

■ Rule Search (Fast path: RL003)

■ Expression Builder (Fast path: RL004)

■ Filter Definition (Fast path: RL005)

3.1.9 Dashboard

The following Oracle Banking Channels Bank User Experience functionalities facilitate servicing, transactions and maintenance through dashboard widgets in Oracle Banking Base:

■ Party Search Widget

■ Party and Account Context Widget

■ Quick Serve Widget

■ Map My Day Widget

■ Insta Text Widget

■ Transaction Log Widget

■ Cash-O-Meter Widget

Australia Localization

The following Oracle Banking Channels Bank User Experience functionality facilitates servicing, transactions and maintenance through dashboard widgets in Oracle Banking Base from Australia localization perspective:

■ Party Search Widget

3.1.10 Document Management

The following Oracle Banking Channels Bank User Experience screens facilitate to manage document requirements and plan in Oracle Banking Base:

- Document Search and Upload (Fast path: CNM06)

- Document Scrutiny (Fast path: CNM07)

3.1.11 Offer Bundling

The following Oracle Banking Channels Bank User Experience screens facilitate to setup product bundles and benefits in Oracle Banking Base:

- Subscribe for Bundle(s) (Fast path: PI100)

- Manage Bundle (Fast path: PI101)

- Bundle Inquiry (Fast path: PI102)

3.1.12 Batch Operations

The following Oracle Banking Channels Bank User Experience screens facilitate to perform batch operations in Oracle Banking Base:

- Monitor Application Performance (Fast path: OPA001)

- Monitor Batch Performance (Fast path: OPA003)

- Compare Business Configurations (Fast path: OPA005)

- Branch Batch Status Inquiry (Fast path: BRM06)

3.1.13 Party Management

The following Oracle Banking Channels Bank User Experience screens facilitate party management in Oracle Banking Base:

- Associated Party (Fast path: ACCT09)

- Party Identification (Fast path: PI001)

- Party Employment History (Fast path: PI002)

- Party Name Change/Account Title Modification (Fast path: PI004)

- Party Image and Signatures (Fast path: PI005)

- Party Memos And Notes (Fast path: PI010)

- Party Address (Fast path: PI012)

- Blacklisting Details (Fast path: PI015)

- Party Credit Assessment (Fast path: PI025)

- Service Provider Onboarding (Fast path: PI028)

- Party to Party Relationship (Fast path: PI030)

- Party General Information (Fast path: PI034)

- Contact Point (Fast path: PI041)

- Customer Onboarding (Fast path: PI048)

- Party Merge Inquiry Screen (Fast path: PI077)

- Seek Receive Bureau (Fast path: PI199)

- Maintain Due Diligence Rules (Fast path: PI200)

- Due Diligence Verification (Fast path: PI500)

- Party to Account Relationship (Fast path: PI707)

- Party Financial Profile (Fast path: PI786)

- Financial Template Priority (Fast path: PI788)

- Broker/Introducer Status Modification (Fast path: PI046)

The following Oracle Banking Channels Bank User Experience functionality facilitates party management in Oracle Banking Base:

- Party Merge Initiated for Merge ID (Human Task)

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate party management in Oracle Banking Base from Australia localization perspective:

- Party Identification (Fast path: PI001)

- Party Employment History (Fast path: PI002)

- Service Provider Onboarding (Fast path: PI028)

- Party to Party Relationship (Fast path: PI030)

- Party General Information (Fast path: PI034)

- Customer Onboarding (Fast path: PI048)

3.1.14 Domestic Payments

The following Oracle Banking Channels Bank User Experience screens facilitate domestic payments in Oracle Banking Base:

- Mandate Registration (Fast path: PC008)

- Counterparty Maintenance (Fast path: PC015)

- Define Clearing Branch Linkage (Fast path: PC018)

- Payment and Collection Transaction Inquiry (Fast path: PC211)

- Payment or Collection Transaction (Fast path: PC216)

- Define Transaction Template (Fast path: PC232)

- Outgoing Clearing For Return (Fast path: PC234)

- Bank Draft Issuance (Fast path: PC241)

- Bank Draft Liquidation (Fast path: PC243)

- Bank Drafts Status Maintenance (Fast path: PC244)

- Bank Drafts Inquiry (Fast path: PC245)

- Bank Drafts Printing (Fast path: PC246)

- Traveler's Cheque Encashment (Fast path: PC251)

- Traveler's Cheque Inquiry (Fast path: PC252)

- Business Payments / Business Collections (Fast path: PC112)

- Multi-Fund Deposit (Fast path: ACCT063)

3.1.15 Product Manufacturing

The following Oracle Banking Channels Bank User Experience screens facilitate new product addition and configuration in Oracle Banking Base:

- Link Offers for Principal Offset Facility (Fast path: PM025)
- Define Domain Category Settlement Mode (Fast path: PM030)
- Define Product Settlement Mode (Fast path: PM031)
- Define Product Group Accounting Entry Template (Fast path: PM032)
- Define Product Group Role Mapping (Fast path: PM034)
- Define Accounting Class (Fast path: PM036)
- Define Domain Category Accounting Template (Fast path: PM037)
- Define Domain Role Mapping (Fast path: PM038)
- PMU Hierarchy View (Fast path: PM041)

3.1.16 Product Ledger and Accounting

The following Oracle Banking Channels Bank User Experience screens facilitate product ledger and journal entry maintenance in Oracle Banking Base:

- Accounting Transaction Inquiry (Fast path: PL016)
- Unprocessed Event(s)/Entry(s) Inquiry (Fast path: PL020)
- View and Reconcile Office Accounts (Fast path: PL088)
- Product Ledger Balance Inquiry (Fast path: PLS015)
- Period Closure (Fast path: PLS017)
- Suspense Reconciliation (Fast path: PLS018)
- Journal Multi Entry Template Summary (Fast path: JES02)
- Journal Multi Entry Summary (Fast path: JES04)
- Journal Batch Operation Summary (Fast path: JES05)
- CASA Backdated Transaction (Fast path: JE06)

3.1.17 Identity and Entitlement Management

The following Oracle Banking Channels Bank User Experience screens facilitate identity and entitlement management in Oracle Banking Base:

- Transaction Blackout (Fast path: SM109)
- Transaction Group Limit (Fast path: SM126)
- Customer Override Limit (Fast path: SM127)
- Work Item Inquiry (Fast path: WL001)

3.1.18 Withholding Tax Management

The following Oracle Banking Channels Bank User Experience screens facilitate to execute tax computation and application in Oracle Banking Base:

- Tax Waiver Criteria Maintenance (Fast path: TDS02)

- Tax Remittance (Fast path: TDS03)

- Tax Absorb Account Maintenance (Fast path: TDS04)

- Tax Refund (Fast path: TDS05)

- Tax Waiver Maintenance (Fast path: TDS06)

- General Tax Inquiry (Fast path: TDS09)

- Tax Remittance Inquiry (Fast path: TDS11)

Australia Localization

The following Oracle Banking Channels Bank User Experience screen facilitates to execute tax computation and application in Oracle Banking Base from Australia localization perspective:

- Tax Refund (Fast path: TDS05)

3.2 Oracle Banking Limits and Collateral Management

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Limits and Collateral Management to handle its transaction, maintenance and inquiry operations.

3.2.1 Limits and Collateral Management

The following Oracle Banking Channels Bank User Experience screens facilitate to manage limits and collateral in Oracle Banking Limits and Collateral Management:

- Issuer Summary (Fast path: LCM01)

- Security Summary (Fast path: LCM02)

- Perfection Capture (Fast path: LCM022)

- Collateral Realization (Fast path: LCM060)

- Collateral Valuation Process (Fast path: LCM063)

- Collateral Title Search Process Standalone (Fast path: LCM064)

- Utilization Request (Fast path: LCM067)

- Collateral Category Preference (Fast path: LCM07)

- Insurance Linkage Details (Fast path: LCM09)

- Condition\Covenant Status Update (Fast path: LCM27)

- Deferred Fee Processing (Fast path: LCM30)

- Adhoc Security Revaluation (Fast path: LCM35)

- View Customer Credit Exposure (Fast path: LCM65)

- Utilization Inquiry (Fast path: LCM68)

- Condition\Covenant Linkage Summary (Fast path: LCMCD)

- Collateral Details (Fast path: LCMS08)

- Facility Review (Fast path: LCMS19)

- Borrowing Entity (Fast path: LCMS51)

- Facility Category (Fast path: LCMS53)

- AUF/Temporary Excess Limit (Fast path: LCMS54)

- Facility Earmarking (Fast path: LCMS56)

- Credit Facility (Fast path: LCMS58)

- Adhoc Collateral Revaluation (Fast path: LCM065)

- Collateral Consolidation (Fast path: LCM41)

- Collateral Subdivision (Fast path: LCM40)

- Release Collateral (Fast path: LCM066)

- CCI Policy Servicing (Fast path: LCM011)

The following Oracle Banking Channels Bank User Experience functionality facilitates collateral management in Oracle Banking Limits and Collateral Management:

- Human Task

  - Title Search Request Details

  - Title Search Manual Report

  - Title Search Online Report

  - Title Search Manual Report Verification

  - Title Search Online Report Verification

  - Valuation Request

  - Valuation Manual Report

  - Valuation Online Report

  - Valuation Manual Report Verification

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate to manage limits and collateral in Oracle Banking Limits and Collateral Management from Australia localization perspective:

- Perfection Capture (Fast path: LCM022)

- Collateral Details (Fast path: LCMS08)

3.3 Oracle Banking Originations

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Originations to handle its transaction, maintenance and inquiry operations.

3.3.1 Credit Cards

The following Oracle Banking Channels Bank User Experience screens facilitate to manage credit cards in Oracle Banking Originations:

- Limit Increase - Decrease (Fast path: CR011)

- Credit Card Add-On Card Holder (Fast path: CR012)

3.3.2 Originations

The following Oracle Banking Channels Bank User Experience screens and functionalities facilitate to manage Originations in Oracle Banking Originations:

- Application Form (Fast path: OR097)

  - Landing Page

  - Product

  - Personal

  - Bundles

  - Collaterals

  - Funding

  - Financials

  - Configure

  - Document

  - Review

  - Submission Outcome

- Application Tracker (Fast path: OR170)

- Joint Applicant Form (Fast path: OR172)

- Credit Decision History (Fast path: OR217)

- Process Tracker (Fast path: OR300)

- Human Task

  - Credit Assessment Failure

  - Review of Credit Assessment

  - Fraud Status Resolution

  - Verification Details

  - Valuation Details

    * Valuation Request

    * Valuation Manual Report

    * Valuation Online Report

    * Valuation Manual Report Verification

  - Title Search

    * Title Search Request

    * Title Search Manual Report

    * Title Search Online Report

    * Title Search Manual Report Verification

    * Title Search Online Report Verification

  - Structure Solution

  - Enrichment

- – Edit Submission

- – Withdraw Submission

- – Mortgage Insurance

- – Consumer Credit Insurance

- – Create Offer

- – Accept Offer

- – Decline Offer

- – Settlement Instruction

- – Create Account

- – Collateral Perfection

- – Submission Level Price Approval

- – View Collateral Allocation

- – Term Sheet

- – Overview of Credit Decision for Lending Submission

Australia Localization

The following Oracle Banking Channels Bank User Experience screens and functionality facilitates to manage Originations in Oracle Banking Originations from Australia localization perspective:

- ■ Application Form (Fast path: OR097)

  - – Landing Page

  - – Product

  - – Personal

  - – Collaterals

  - – Funding

  - – Financials

  - – Configure

  - – Document

  - – Review

  - – Submission Outcome

- ■ Joint Application Form (OR172)

- ■ Human Task

  - – Configure

  - – Collateral Perfection

3.4 Oracle Banking Relationship Pricing

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Relationship Pricing to handle its transaction, maintenance and inquiry operations.

3.4.1 Pricing

The following Oracle Banking Channels Bank User Experience screens facilitate pricing management in Oracle Banking Relationship Pricing:

- Entity Level Price Benefit Chart (Fast path: PR011)
- Interest Rate Derivation Analysis (Fast path: PR017)
- Account Interest Rate Inquiry (Fast path: PR018)
- Fee Group Maintenance (Fast path: PR019)
- Map Fee Group to Offer (Fast path: PR020)
- Fee Inquiry (Fast path: PR022)
- Fees Computation Analysis (Fast path: PR040)

3.5 Oracle Banking Current Accounts and Savings Accounts

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Current Accounts and Savings Accounts to handle its transaction, maintenance and inquiry operations.

3.5.1 Transaction Accounts

The following Oracle Banking Channels Bank User Experience screens facilitate to manage accounts in Oracle Banking Current Accounts and Savings Accounts:

- Cash Deposit (Fast path: CASA001)
- Cash Withdrawal (Fast path: CASA005)
- CASA Offer Swap (Fast path: CASA0111)
- Limit Utilization Counters (Fast path: CASA014)
- Stop Payment (Fast path: CASA015)
- Manual Rollover (Fast path: CASA016)
- Copy of Existing CASA Account (Fast path: CASA022)
- Hold Funds Definition (Fast path: CASA023)
- Hold Funds (Fast path: CASA024)
- CASA Account Preferences (Fast path: CASA028)
- Collect Advance Interest (Fast path: CASA029)
- Manage CASA Account Risk Indicators (Fast path: CASA036)
- Alternate Accounts (Fast path: CASA037)
- Account Status Modification (Fast path: CASA0401)
- Account Status Audit Inquiry (Fast path: CASA0402)
- Account Status Restriction Maintenance (Fast path: CASA0403)
- CASA Account Details Inquiry (Fast path: CASA046)
- Average Balance Inquiry (Fast path: CASA050)
- Funds Management Instruction (Fast path: CASA054)

- Request for CASA Account Closure (Fast Path: CASA057)
- Manage Cheque Books (Fast path: CASA070)
- Funds Transfer (Fast path: CASA077)
- Periodic Credit (Fast path: CASA0888)
- Link CASA Account to OD Facility (Fast path: CASA0999)
- Cheque Status Inquiry (Fast path: PC009)
- Bank Initiated Account Closure (Fast path: ACCT002)

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate to manage accounts in Oracle Banking Current Accounts and Savings Accounts from Australia localization perspective:

- CASA Account Preferences (Fast path: CASA028)
- Request for CASA Account Closure (Fast path: CASA057)
- CASA Account Details Inquiry (Fast path: CASA046)
- Alternate Accounts (Fast path: CASA037)
- Account Status Modification (Fast path: CASA0401)
- Funds Transfer (Fast path: CASA077)
- Account Holder Preference (Fast path: ACCT025)

3.5.2 Common Account

The following Oracle Banking Channels Bank User Experience screens facilitate common account maintenance in Oracle Banking Current Accounts and Savings Accounts:

- Statement Inquiry (Fast path: ACCT003)
- Account Operating Instruction Maintenance (Fast path: ACCT005)
- Account Credit Metrics (Fast path: ACCT012)
- Account Holder Preference (Fast path: ACCT025)
- Collect Outgoing / Legal Fees (Fast path: ACCT098)
- Refund of Fees (Fast path: ACCT133)
- Account Offset Cross-Reference (Fast path: ACM051)
- Account Transfer (Fast path: ACCT02)
- Account Memo Maintenance (Fast path: CASA021)
- Generate Balance Certificate (Fast path: ACCT016)
- Process Accounts to be Unclaimed (Fast path: ACCT004)
- Quote for Economic Cost (Fast path: ACCT099)
- Collect Adhoc Fees (Fast path: ACCT07)

3.5.3 Interest

The following Oracle Banking Channels Bank User Experience screens facilitate interest inquiry and maintenance in Oracle Banking Current Accounts and Savings Accounts:

■ Account Interest Details Inquiry (Fast path: INT003)

■ Interest Adjustment (Fast path: INT005)

■ Interest Certificate (Fast path: INT010)

3.6 Oracle Banking Loans

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Loans to handle its transaction, maintenance and inquiry operations.

3.6.1 Loans Management

The following Oracle Banking Channels Bank User Experience screens facilitate to manage loans and loan details in Oracle Banking Loans:

■ Maintain Settlement Instruction (Fast path: ACCT001)

■ Loan Fund Flow Calculator (Fast path: LN501)

■ Manage Loan Account (Fast path: LN100)

 – Backdated Transaction Reversal

 – Delinquency Counters

 – EFS Quote Inquiry

 – Amend Account Details

 – Loan Offer Swap

 – Loan Rollover

 – Split Loan

 – Repayment Holiday Request

 – Loan Disbursement (Adhoc/Online Disbursement)

 – Loan Principal Offset

 – Loan Simulator

 – Loans Inquiry

 – Make Payment

 – Close Loan Account

 – Loan Rescission

 – Account Payment Instruction

 – Accelerated Payment

 – Payoff Notice

 – Redraw

 – Excess Refund

- – Indicators

- – Manage Repayment Schedule

- – Account Preferences

- – Periodic Credit Instruction

- ■ Manage Facility Within Arrangement (Fast path: ACCT015)

  - – Consolidate Loans

  - – Change Overdraft to Loan

  - – New Loan Account Opening

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate to manage loans and loan details in Oracle Banking Loans from Australia localization perspective:

- ■ Manage Loan Account (Fast path: LN100)

- ■ Account Holder Preference (Fast path: ACCT025)

3.6.2 Common Account

The following Oracle Banking Channels Bank User Experience screens facilitate common account maintenance in Oracle Banking Loans:

- ■ Statement Inquiry (Fast path: ACCT003)

- ■ Account Operating Instruction Maintenance (Fast path: ACCT005)

- ■ Account Credit Metrics (Fast path: ACCT012)

- ■ Account Holder Preferences (Fast path: ACCT025)

- ■ Collect Outgoing / Legal Fees (Fast path: ACCT098)

- ■ Refund of Fees (Fast path: ACCT133)

- ■ Account Offset Cross-Reference (Fast path: ACM051)

- ■ Account Memo Maintenance (Fast path: CASA021)

- ■ Generate Balance Certificate (Fast path: ACCT016)

- ■ Quote for Economic Cost (Fast path: ACCT099)

- ■ Collect Adhoc Fees (Fast path: ACCT07)

3.6.3 Interest

The following Oracle Banking Channels Bank User Experience screens facilitate interest inquiry and maintenance in Oracle Banking Loans:

- ■ Account Interest Details Inquiry (Fast path: INT003)

- ■ Interest Adjustment (Fast path: INT005)

- ■ Interest Certificate (Fast path: INT010)

3.7 Oracle Banking Term Deposits

This section provides a process wise list of User Interfaces (UIs) that are a part of Oracle Banking Channels Bank User Experience and provide support to Oracle Banking Term Deposits to handle its transactions.

3.7.1 Term Deposits

The following Oracle Banking Channels Bank User Experience screens facilitate management of term deposits in Oracle Banking Term Deposits:

- Fund Term Deposit (Fast path: TD002)
- Maintain TD Payout Instructions (Fast path: TD007)
- TD Contract Modification (Fast path: TD009)
- Term Deposit Block / Unblock (Fast path: TD010)
- Lien Instructions (Fast path: TD011)
- Payout Outstanding Principal or Interest (Fast path: TD012)
- Redeem Term Deposit (Fast path: TD015)
- Renew Matured Term Deposit (Fast path: TD020)
- Term Deposit Account Preferences (Fast path: TD031)
- Deposit Attributes (Fast path: TD032)
- Summary View of Term Deposit (Fast path: TD037)
- Term Deposit Interest Simulator (Fast path: TD0615)
- Manage Term Deposit Certificates (Fast path: TD076)

Australia Localization

The following Oracle Banking Channels Bank User Experience screens facilitate management of term deposits in Oracle Banking Term Deposits from Australia localization perspective:

- Fund Term Deposit (Fast path: TD002)
- Redeem Term Deposit (Fast path: TD015)
- Term Deposit Account Preferences (Fast path: TD031)
- Summary View of Term Deposit (Fast path: TD037)
- Deposit Attributes (Fast path: TD032)
- Account Holder Preference (Fast path: ACCT025)

3.7.2 Common Account

The following Oracle Banking Channels Bank User Experience screens facilitate common account maintenance in Oracle Banking Term Deposits:

- Statement Inquiry (Fast path: ACCT003)
- Account Operating Instruction Maintenance (Fast path: ACCT005)
- Account Credit Metrics (Fast path: ACCT012)
- Account Holder Preferences (Fast path: ACCT025)

- Collect Outgoing / Legal Fees (Fast path: ACCT098)

- Refund of Fees (Fast path: ACCT133)

- Account Offset Cross-Reference (Fast path: ACM051)

- Account Memo Maintenance (Fast path: CASA021)

- Generate Balance Certificate (Fast path: ACCT016)

- Process Accounts to be Unclaimed (Fast path: ACCT004)

- Quote for Economic Cost (Fast path: ACCT099)

- Collect Adhoc Fees (Fast path: ACCT07)

3.7.3 Interest

The following Oracle Banking Channels Bank User Experience screens facilitate interest inquiry and maintenance in Oracle Banking Term Deposits:

- Account Interest Details Inquiry (Fast path: INT003)

- Interest Adjustment (Fast path: INT005)

- Interest Certificate (Fast path: INT010)

3.8 Oracle Banking Collections

The following Oracle Banking Channels Bank User Experience screens facilitate management of collections in Oracle Banking Collections:

- Collector Dashboard (Fast path: COLL01)

- Activity Maintenance (Fast path: COLL02)

- Case List (Fast path: COLL03)

- Death Claim (Fast path: COLL04)

- Fetch Non Delinquent Account (Fast path: COLL05)

- Hardship (Fast path: COLL06)

- Prompt Cases (Fast path: COLL07)

- Service Level Agreement Maintenance (Fast path: COLL08)

- Supervisor Activity (Fast path: COLL09)

- Task List (Fast path: COLL10)

- Vendor Maintenance (Fast path: COLL11)

- Vendor Service Type Maintenance (Fast path: COLL12)

- Collections Seed Data Configurations (Fast path: COLL13)

- Account Landing View / Party-Centric Collections (Fast path: COLLENT01)